



# 55th Annual General Meeting

Wednesday, September 10, 2008

## ANNUAL REPORT



*Annual Family Picnic*

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*Supporting the abilities and contributions  
of persons with special needs  
through a professional, caring and inspired team*

# ANNUAL GENERAL MEETING

Wednesday, September 10, 2008  
Americana Conference Resort  
Niagara Falls, Ontario

## AGENDA

1. Welcome from the President, Carolynne Canham..... 7:00 p.m.
2. Motion to amend Bylaw #1—General Bylaw of the Association .....Page 3
3. Awards ..... Page 4
  - ◆ Community Service ..... Gina Pantelich
  - ◆ Corporate Teamwork ..... Canadian Tire Financial Services
  - ◆ Partner in Service ..... Mr. Quick Car Wash
  - ◆ Friend of NSS..... Niagara Transit
4. Special Presentation to Retiring Board Member, Beverley Allan..... Page 6
5. Presentation from FOCUS Accreditation Services
6. Adoption of the Minutes of September 12, 2007 ..... Page 7
7. Adoption of the President’s Report..... Page 9
8. Adoption of the Chief Executive Officer’s Report..... Page 10
9. Financial:
  - .1 Presentation of the Auditor’s Report by Mr. Michael Root of Durward Jones Barkwell
  - .2 Adoption of the Auditor’s Report & Financial Statements for the Fiscal Year 2007-08
  - .3 Appointment of the Auditors for the Fiscal Year 2008-09
10. Report of the Nominating Committee, Jane Gouck ..... Page 12
11. Approval of the Actions of the Board of Directors for the Fiscal Year 2007-08
12. Closing Remarks ..... Andrew Lewis
13. Adjournment

# NOTICE OF MOTION

To consider the recommended amendment to the Bylaws of the Corporation on the 10th day of September 2008, and if approved, that the Corporation is hereby authorized to amend the Organization's Bylaws as follows:

## **BYLAW NO. 1 – GENERAL BYLAW OF THE ASSOCIATION**

### **Section – Board of Directors**

*(Add the following paragraph numbered as section 2J)*

The Board of Directors may, at its sole discretion, bestow the title of Honourary Board Member upon a past or retiring board member of the organization. The Honourary Board Member may attend any meeting of the directors in an advisory capacity only, at the invitation of the president or designate, and shall not have a vote on issues or questions arising at any such meeting of directors.

# AWARDS

## Community Service

Gina Pantelich



The Community Service Award for Niagara Support Services goes to Gina Pantelich, treatment coordinator for dentists Dr. Leskiw and Dr. Yi, where she has been employed for 28 years.

Gina has an extraordinary talent for making all of her patients feel comfortable. She always ensures that she does her best to get to know the person that needs extra support, including scheduling short visits for residents to become familiar with the surroundings of the dental office. She has the ability to make lasting friendships and special bonds, which builds trust with individuals so that they may receive the dental care that they require. She has a knack for knowing just what to say and when to say it.

Gina has gone above and beyond the art of making care very personal by taking the time to make home visits when required. Also, Gina not only opened her heart to the individuals she met, but she opened her home. She arranged for one of our former residents to visit the horses on her ranch, and would also arrange for her husband to bring the Coca-Cola transport truck to particular places so he could see it.

Gina, all of your years of going the extra mile have not gone unnoticed. From the pens you would leave out for certain individuals as a reward, to customizing the room for a successful visit, your thoughtfulness and kindness are sincerely appreciated.



## Corporate Teamwork

Canadian Tire Financial Services



Canadian Tire Financial Services has long been committed to assisting charitable organizations in our community, a commitment that stems from their organizational philosophy espousing that good corporate citizenship involves supporting the communities where their employees work and live.

For the past seven years, the Canadian Tire Financial Services' leadership team has given one full day of their time and financial assistance to agencies like Niagara Support Services, to enhance the services that we provide. This past year, Patrick Johnson and Gary Maskaluk coordinated their team for a one-day makeover of two apartments at our Enhanced Supported Living program on Barker Street in Niagara Falls. (The residents were thrilled with the new look of their apartments.) In addition, a financial donation was made to our agency to enhance our facilities to better serve the people in our programs.

Canadian Tire Financial Services has helped many agencies like ours, and continues to be a leader in our community. Our Corporate Teamwork Award is a fitting tribute to Canadian Tire Financial Services this year, as it signals that corporations, both for profit and not-for-profit, can work together to make our communities a better place.

# AWARDS

## Partner in Service

Mr. Quick Car Wash

Donnie Edwardson



The Partner in Service Award is presented to those that work in partnership with us to deliver a service, event or program. This year we would like to recognize Mr. Donnie Edwardson, owner/operator of Mr. Quick Car Wash.

In the summer of 2006, we approached Mr. Edwardson regarding one of our residents who very much wanted to work at a car wash. This resident had requested our assistance in obtaining a job, as he wanted to emulate his brothers who worked in a car wash and wanted to be a part of his community.

Mr. Edwardson immediately agreed and this individual began work accompanied by a support worker. After the first day, we were informed that support staff was not needed, as this individual very quickly became part of the Mr. Quick team, and is just one of the guys.

Thank you, Donnie, for your commitment to helping this individual to experience being part of his community. This has truly given him a sense of belonging.



## Friend of NSS

Niagara Transit



The word 'friend' is often used to denote cooperative and supportive behaviour between people. A friend of NSS is someone who, through actions and words, enhances the true mission of the agency, thereby supporting the abilities and contributions of persons with special needs.

Niagara Transit has been an integral part of NSS on a daily basis for many years. The drivers of Niagara Transit assist individuals in our service who attend various community work placements and social activities. Whether it is learning a new route, assisting with finding a lost item, or dealing with any number of unexpected issues, Niagara Transit drivers and office staff have always been respectful and understanding.

This was especially evident recently when someone who had been in our service for many years passed away; staff from Niagara Transit were present to show respect for their friend.

Thank you to Niagara Transit for their ongoing caring and support, which assists in promoting independence and growth for everyone in the community.



**In Honour Of  
Beverley A. Allan  
Retiring Board Member  
June 1986 to  
September 2008**

Beverley Allan has always been a caring, committed member of her community. Her involvement in the Queenston Community Association, where she resided for many years, involved chairing “All Candidates Meetings” whenever an election was on the horizon; she was a popular moderator who so capably handled loquacious politicians. She served on the Police Services Board, lending her experience and expertise to that group as well.

Her time with Niagara Support Services has been her longest standing community commitment. She has had a variety of roles on the Board of Directors, twice serving as president, from 1989-1992 and 1999-2002. As the parent of a consumer of our services, Bev brought to the Board a unique outlook and understanding of the services that we offer.



Outside of community commitments, Bev is the proud and devoted mom of Robbie, David and Andrew. The newest passion in her life is her grandson, Nathan, who has all of Grandma’s attention. Having taught school for 40 years, many of them at the kindergarten level, Bev is probably working away with him on his ABC’s.

We thank you, Bev, for your time, your caring, and your unwavering belief in the importance of our organization. We wish you well as you step back from active duty with us and concentrate on all the things that you might not have had time for before.



*Bev and Robbie volunteering  
at an NSS golf tournament*

# MINUTES

## Annual General Meeting—September 12, 2007

Carolynne Canham, president, called the meeting to order at 5:05 p.m. and welcomed approximately sixty members and guests to the 54<sup>th</sup> Annual General Meeting of Niagara Support Services. This year's celebration was held under the tent at the John Brennan Building, 120 Canby Street, Port Robinson, Ontario.

All voting members received a folder that included the NSS Annual Report, financial statements for the year ended March 31, 2007, and a voting member card.

Carolynne Canham introduced Miranda Borisenko, program supervisor of the Ministry of Children and Youth Services, and Gail Devlin, program supervisor of the Ministry of Community and Social Services, who conveyed greetings on behalf of both ministries.

Moved by Patricia Patterson, seconded by Gary W. Gunning, to adopt the minutes of the Annual General Meeting of September 26, 2006.

**All in favour – Carried.**

Moved by Laurali Whitby, seconded by Jean Weaver, to accept the President's Report as written and presented.

**All in favour – Carried.**

Moved by Judy Reid, seconded by Joyce Bellefleur, to accept the Chief Executive Officer's Report as written and presented.

**All in favour – Carried.**

Mr. Mike Root of Durward Jones Barkwell & Company presented the auditor's report and financial statements for the fiscal year 2006-2007.

Moved by Gary W. Gunning, seconded by Elinor King, to accept the auditor's report and audited financial statements for the fiscal year 2006-2007 as presented.

**All in favour – Carried.**

Moved by Judy Reid, seconded by Elinor King, to appoint the firm of Durward Jones Barkwell & Company as our auditors for the fiscal year 2007-2008.

**All in favour – Carried.**

Moved by Patricia Patterson, seconded by Joyce Bellefleur, to approve the actions of the Board of Directors for the fiscal year 2006-2007.

**All in favour – Carried.**

Carolynne Canham provided the Nominating Committee Report, presenting a slate of directors for 2007-2008 and 2008-2009, which comprised Daniell F. Bartley, Maureen Connolly, Gary W. Gunning, Geoff Harvey, Elinor King, Judith K. Reid, Claudia Valle, and Marion Woodcock. There were no nominations from the floor.

*(Continued on page 8)*

*(Continued from page 7)*

Moved by Laurali Whitby, seconded by Evelyn Stroud, to adopt the slate of directors for 2007-2008 and 2008-2009 as presented.

**All in favour – Carried.**

Carolynne Canham introduced the entire Board of Directors for 2007-2008, including herself: Beverley Allan (absent), Daniell Bartley, Maureen Connolly (absent), Gary W. Gunning, Geoff Harvey, Elinor King, Jane Gouck (absent), Claudia Valle, Marion Woodcock. The officers will be elected at the first meeting of the new Board of Directors on Tuesday, September 25, 2007, and will be announced in an upcoming bulletin.

Chief Executive Officer, Andrew Lewis, provided the closing remarks by highlighting some of the events that made our 54th year special. He acknowledged that the real successes and moments for celebration happen every day and on a personal level for the people we support, their families, our staff and our friends. These personal successes are what make the rest of what we do worthwhile, and we must be careful that they do not get lost amongst the larger agency events.

Andrew also talked about a visit from The Honourable Madeleine Meilleur as the new Minister of Community and Social Services; saying goodbye to our former CEO, Garry Laws; the successes in all of our programs; the purchase of the Stamford Centre Volunteer Firemen's Association building on Longhurst Avenue in Niagara Falls; and the tenth anniversary of the Alliance between Niagara Support Services and Niagara Training & Employment Agency (NTEC), which was celebrated during the awards ceremony earlier this afternoon.

Andrew extended his personal thanks and appreciation to our board, the membership and friends for their support throughout his transitional period.

The meeting was adjourned at 5:32 p.m.

*(A full transcript of the Chief Executive Officer's message to the membership was included in the October 2007 edition of Grapevine.)*





## Report from the President

Our CEO, Andrew Lewis's report so clearly outlines all of the activities of Niagara Support Services this past year that I will not repeat them in my report. As you can see, we have had another very busy and productive year.

I do, however, want to make particular mention of the OASIS conference that Niagara Support Services co-hosted with Niagara Training & Employment Agency (NTEC). You can be so proud of your organization in undertaking this mammoth task. The conference was well attended and highly regarded. Thanks so much to the staff of NSS and NTEC for their hard work. The keynote speakers, Craig and Marc Kielburger, had a great impact on me. Their message resonated with many of us, as we contemplated looking at what we as individuals can do for the larger communities that we live in.

Being a board member for Niagara Support Services is one way of paying forward the good fortune that many of us have had. Your board is comprised of hardworking, caring individuals who give freely of their time for the betterment of our community. Volunteers are needed in so many areas, and as little as one or two hours per week can accomplish so much. I would encourage everyone reading this to look at how you are contributing to life beyond your immediate family, and if at all possible, seek ways to do just that *little bit* more, which will help make our community, city, and country, a better place.

As always I must mention our staff, as each year that I'm involved with NSS I become more and more aware of their talents and commitment. Our front-line workers and management team are beyond compare, as they constantly strive to do the very best for the individuals we support.

I look forward to the start of a new year and all that it brings.

**Respectfully submitted,**

**Carolynne Canham  
President**



*Addressing and  
thanking  
employees at the  
annual staff  
appreciation  
evening*



*Greeting Niagara Falls Mayor Ted Salci  
with NSS-NTEC Chief Executive Officer,  
Andrew Lewis, on the occasion of the  
Longhurst facility open house*



## Report from the Chief Executive Officer

With the close of another year at Niagara Support Services, we take time to reflect on the past year and its accomplishments, challenges, and milestones. Each passing year is marked by a series of events, both individual and collective, that develop into our history. As we look back upon these events, no matter how small or insignificant they may feel at the time, they become a part of the collective fabric that is Niagara Support Services. The 2007/2008 year was no exception.

One major feat that marked the year was the completion of a demanding accreditation process. Niagara Support Services successfully achieved its three-year accreditation from FOCUS Accreditation Services. This accomplishment was the result of many years of good business practice and a concentrated year of initiative-specific preparation. FOCUS Accreditation Services' final report and recommendations have provided our agency with a blueprint to help guide further program and agency development. We are proud to have had so many areas of strength recognized by the independent validators, and are now endeavouring to bring our areas of opportunity to the same standard. As our sector and society continue to demand higher and higher levels of accountability, our mark of successful accreditation stands us in good stead in the province. We should be proud of all of the hardworking individuals who made this a reality.

In September 2004, our government announced plans to transform supports for people with a developmental disability. One of the central pieces of this plan was to close the three remaining provincially-operated facilities for adults with a developmental disability. This is a move from an institutional-based service system to a community-based system promoting inclusion, independence, and choice. March of 2009 will see the final phase of the Facilities Initiative come to a close. With that, the three remaining provincially-run institutions will officially close their doors for the last time, with all of the residents having been welcomed back into communities across Ontario.

In an effort to be prepared for people who are leaving the remaining institutions through this initiative, the Ministry of Community and Social Services has been strategically providing capital funding to transfer payment agencies in order to secure residential spaces. Niagara Support Services was fortunate to secure funding for the purchase of the property at 6362 Maitland Street in Niagara Falls. This additional capacity has allowed us to plan for individuals returning from facilities, as well as our own service pressures.

After 52 years of institutional life, a gentleman was welcomed into our St. David's residence during the 2007/2008 year, and is enjoying his new life to the fullest. A gift as simple as a new swing in the garden has resulted in a renewed love and appreciation of the outdoors. In the vein of the closure of the province's remaining institutions, we must not underestimate the significance of our agency's contribution to the transformation of the developmental services sector in Ontario.

Also on the provincial stage, the membership of Niagara Support Services can be proud of our agency's contribution as co-hosts of the provincial conference and Annual General Meeting of OASIS (Ontario Agencies Supporting Individuals with Special Needs). While the conference was held in Niagara Falls in May 2008, our fiscal year ending March 31, 2008, was occupied

largely with planning and coordination efforts to bring over 250 provincial delegates from our sector together to discuss new ideas, meet with peers, and be inspired by new thoughts and concepts. By all accounts the event was a huge success, and along with our conference co-host Niagara Training & Employment Agency (NTEC), we accomplished our goal of helping to make our sector a better place for the people we support.

Internally, it has been a busy year as well. In addition to completing the acquisition and renovation of the aforementioned property on Maitland Street, we also completed a further phase of renovation at the firehall on Longhurst Avenue. Already home to our Community Skills and Intervenor programs, this year saw the refurbishment of the old Volunteer Firemen's lounge into office space. This allowed us to move our Manager of Day Services back to Niagara Falls to be closer to our Niagara Falls based programming.

Significant enhancements were also made to our physical plant in both group home and other residential facilities during the year, including fully renovated and refurbished kitchens and bathrooms, installation of video monitoring equipment to enhance the safety of some programs, and the addition of three new vans to the NSS fleet to replace vehicles that had completed their tours of duty.

Within our programs it has also been a busy year. Our various residential programs served 75 individuals during the year, while our day programs increased slightly in size to see 78 individuals served. The lives of 183 individuals and their families were touched in one way or another by our family support program. The largest enhancement to our numbers of individuals served year over year within our programs was realized by our preschool program, which saw an increase of nearly 18% to a total of 123 children in 2007/08.

Of course, none of these programs would operate at all if it were not for the hard work and commitment of our professional, caring and inspired team. I am pleased to report that measured growth within our ranks occurred again this year; at year end our team was made up of 168 employees. The continued professional development of our group has been instrumental in maintaining the highest standard of services within our programs. In all, our staff participated in over 2108 hours of legislated training during the year. Perhaps more telling of the agency's progressive stance on development is that our team enjoyed an additional 977 hours of training that is not legislated, but considered mandatory here at NSS. This group of dedicated professionals is to be commended for yet another year of superb performance.

On behalf of the Board of Directors of Niagara Support Services, I would like to thank you, our membership and friends, for your continued support of our agency throughout the 2007/08 year. As we look toward 2008/09 and beyond, we are truly appreciative of the active role that you take in the life of the agency. It is only when we consider the involvement of all of our stakeholders – individuals served and their families, our employees, our funders, our community, our board and our membership – that we obtain a clear picture of the true impact that occurs in one year at NSS. This past year, like every other, is one that we can all be proud of.

**Sincerely yours,**

**Andrew Lewis  
Chief Executive Officer**

## Report of the Nominating Committee

The Nominating Committee would like to report that the following board members of Niagara Support Services have one year left in their term of office, having been elected on September 12, 2007.

Daniell F. Bartley  
Maureen Connolly

Gary W. Gunning  
Geoff Harvey

Elinor King  
Judith K. Reid

Claudia Valle  
Marion Woodcock

The Nominating Committee would also like to offer a slate of candidates for election to the Board of Directors for the years 2008-09 and 2009-10. The following people are qualified and have agreed to stand for a two-year term as a Director of Niagara Support Services.

Carolynne Canham

Jane Gouck

Brent Rolfe

**Respectfully submitted,**  
Jane Gouck, Chair  
Nominating Committee

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## OFFICERS

### Carolynne Canham

President



Carolynne has been a member of our Board of Directors since September 29, 1999, and has served as President since October 2005. She also serves on the Board of Trustees of Niagara Training & Employment Agency, the Board of Directors of Niagara Employment Agency, and is a member of the NSS-NTEC Joint Board Alliance Committee. Carolynne has been married to her husband, Bob, for 43 years and is the proud grandmother of four wonderful grandchildren. She was a schoolteacher and principal during her 38 years in education, and in that time was very involved with programming for students with a developmental disability. Carolynne's experience in education makes her a valuable asset to Niagara Support Services.

### Claudia Valle

1st Vice President



Claudia has been a member of our Board of Directors since November 23, 2004, and has served as 1st Vice President since 2006. She is a facilitator of leadership and teambuilding training programs, and has designed and delivered a variety of experiential learning programs for both adults and youth throughout Canada and the United States. Claudia currently works as the Director of The Frontier Group, a teambuilding company based in Niagara. She is a concerned community partner and has been involved in fundraising efforts on behalf of the YMCA and the Class A Henley Campaign that was instrumental in bringing the 1999 World Rowing Championships to St. Catharines. She is currently volunteering her time for Hospice Niagara on their fundraising committee, and was also a member of their capital campaign team that raised funds in support of the Stabler Centre, a residential palliative care centre in St. Catharines.

## OFFICERS

### **Marion Woodcock**

2nd Vice President



Marion joined our Board of Directors on September 12, 2007, and currently serves as 2nd Vice President. Except for six years spent in Calgary developing grandparenting skills, Marion is a lifelong resident of the Niagara area. She also served on the boards of Niagara Support Services and Niagara Training & Employment Agency for several years circa 1998, and worked closely with staff in support of these agencies. Marion has an extensive educational background, and is proud and supportive of the services offered by Niagara Support Services. She reports that she has enjoyed the year back on the NSS board and remains proud and impressed with the services. Attendance at the OASIS conference in May was the highlight of her year.

### **Gary W. Gunning**

Secretary-Treasurer



Gary joined our Board of Directors on October 28, 1998, and has also been on the Boards of Niagara Training & Employment Agency (NTEC) and Niagara Employment Agency (Niagara Recycling) since April 28, 1993. He is currently Secretary and Finance Chair of NTEC and Niagara Employment Agency, and has been Secretary-Treasurer of Niagara Support Services since 2001. Gary is also a member of the NSS-NTEC Joint Board Alliance Committee. As well, he is a charter life member, past secretary and past president of Stamford Kiwanis, and has been a member of the business community throughout his career. Currently, Gary is also President and Treasurer of the Friends of Lundy's Lane Battlefield.

### **Judith K. Reid**

Past President



Judy joined our Board of Directors on June 16, 1999, and is our current past president. She has also been a member of the NTEC Board of Trustees and Board of Directors of Niagara Employment Agency since September 15, 1999, and has served as Chair of the NSS-NTEC Joint Board Alliance Committee since May 2001. In May 2008, Judy was re-elected to the Board of Directors of OASIS (*Ontario Agencies Supporting Individuals with Special Needs*) as vice president. Currently residing in Fonthill, Judy is a lifelong resident of the Niagara Peninsula. Judy retired in 1998 following a 30-year career as an educator with the District School Board of Niagara. She continues her interest in education working with the Business Education Council of Niagara as the Manager, Labour Force Development and Early Years Niagara.

## DIRECTORS

### Daniell F. Bartley



Daniell joined our Board of Directors on September 12, 2007. He received his Bachelor of Arts (Hons) at Brock University in 1998, obtained his LLB at the University of Ottawa in 2001, and was called to the Ontario Bar in 2002. Daniell articulated at a boutique labour law firm in Ottawa, and is now in-house-counsel for the City of Hamilton where he represents the municipality in various types of litigation with a specialty in trial work. Daniell has been greatly influenced by his mother who has worked with adults with developmental disabilities for over 20 years. He has volunteered with Christian Horizons and Special Olympics.

### Maureen Connolly



Maureen joined our Board of Directors on September 15, 1999. She is a university professor with over 30 years in the field of physical education as a teacher, researcher, trainer, and disability advocate. Her involvement in disability issues and programs in the Niagara Region is well known. In 2002, Maureen was presented with the Brock Award for Distinguished Teaching, was awarded the 3M Teaching Fellowship Award in 2003, and in 2005, was awarded a YWCA Woman of Distinction Award. Currently, Maureen has the role of Director of the Centre for Teaching, Learning and Educational Technologies and Director of the Institute for the Study of Exceptional Development (ISED) at Brock University. Maureen also serves on the Board of Trustees of Niagara Training & Employment Agency and the Board of Directors of Niagara Employment Agency.

### Jane Gouck



Jane joined our Board of Directors on September 30, 1996, and served as 2nd Vice President in 2003-04. She was employed as a resource teacher for our agency from 1978 to 1988. Jane is currently a Resource Consultant for Regional Niagara, a consultant for Quality Child Care Niagara, as well as a Roots of Empathy mentor for the Niagara Region. Jane is also a past board member of the Ontario Rhet Syndrome Association and the YWCA. She has recently accepted a part-time position teaching at Niagara College. Jane is married with three children and enjoys running, and travelling throughout North America and Europe.

## DIRECTORS

**Geoff Harvey**



Geoff joined our Board of Directors on April 22, 2003, and served as 2nd Vice President in 2006-07. He received his MSW at the University of Toronto in 1974, and is a mental health counsellor with 33 years' experience in the health and Employee Assistance Program (EAP) fields. Geoff is currently employed as a social worker/mental health worker with the Beamsville Family Health Team while continuing to work in EAP. His interest in the developmentally challenged was spurred by his previous work at the Niagara Peninsula Children's Centre, and his family experience as a parent of a child diagnosed with Asperger's Syndrome.

**Elinor King**



Elinor has been employed at Niagara Recycling since 1989 as controller and commercial sales coordinator. In 1993, she was involved with NTEC in the initiation of the waste management program. This joint program between NTEC and Niagara Recycling is a fully-integrated program that reaps rewards for all involved. Elinor has been a member of the Recycling Council of Ontario Awards Committee for eleven years, and a member of the St. Catharines Chamber Governance Committee for the past six years. In the community, she has acted as treasurer for her family church, and past chair of her church's child care centre. Elinor and her husband, John, live in Ridgeway and have two adult children.

**Brent Rolfe**



Brent and his wife Louise immigrated to Canada from England in 1980 and settled in Niagara Falls in 1986. They have two children, Warrick (24) and Courtney (23). Courtney receives service from Niagara Support Services and NTEC. Brent is an Accounting and Finance graduate of Nottingham Trent University and has a Certified Financial Planner designation. He is also a board member of the Canadian Institute of Financial Planners. Brent now owns and operates Niagara Peninsula Benefit Brokers/Rolfe Financial Group, which is a firm specialising in group health, dental and pension plans and financial planning. Brent looks forward to contributing to the board of Niagara Support Services from a parent's perspective.

# FISCAL YEAR IN REVIEW

(April 1, 2007 to March 31, 2008)

Niagara Support Services gratefully acknowledges donations from the following individuals and businesses

Jean Agar	Gisela & Bob Ferguson	Bill & Stella Marotta	Louise & Brent Rolfe
Beverley Allan	Vince & Josephine Ferro	Frank & Patricia Marotta	James & Anne Rosler
Catherine Andres	Beth & Fred Folino	Philip Martens	April Scobel
Debbie Armstrong	Barbara & Gerald Ford	Lena Martignago	Philip & Marlene Scordino
Gerard & Mildred Audit	Gino & Anna Fredo	Mary Louise Scarcello Trust Fund	Wilma Scott
Ernie & Candy Bagnulo	Gales Gas Bars Limited	Susan Mather	Marie Secord
Barbara & Arthur Baldin	John & Gloria Ghetti	Barry Matheson	Rose Sekulic
Delia & Guido Baldin	Catherine & Mike Giagnolini	Susan Matheson	Josephine Selman
Lena Baldin	Nadia Gigliotti	Janet Mathieson	Fermo & Elsa Serafino
Mary Ann Bandi	Lisa Gill	Heather & William Matson	Laura & Mario Shoveller
Mary & Louis Barbisan	Helen & Jim Gorday	Fernando Maturi	Janet Simmons
Alice Bardsley	Joe & Mary Greco	Rob & Veronica Maxwell	Mr. & Mrs. Sam Sirianni
Daniell Bartley	Helen Greco	Marilyn McDonald	Charlotte Sloan
Ronald & Marina Barwell	Mr. & Mrs. Ralph Greco	Kathy McIntyre	Stamford Centre Volunteer
Miss Janice Beer	Sam Greco	Mary Ida Messina	Firemen's Association
Phyllis Berman	Teresa Greco	Patrick & Mary Messina	Georgia Stewart
Elsie Bessey	Peter & Susan Haag	Rose Mete	Evelyn Stroud
John Beyer	Sharon Haniford	Mrs. Katharina Mikulcic	Julia Stroud
Donna Bingham	Wanda Harding	Beth Miller	Doug & Francis Sullivan
Lena Blaylock	Geoff Harvey	Hazel J. Miller	John & Rose Taglienti
Dorothy & Henry Boland	Mr. Sabri Hassan	Donna Mills	Helen Taliano
Mr. & Mrs. Anthony Bottacin	Brian & Janet Holmes	Terry & Clark Monaghan	Dr. Rosemonde Tannous
Nancy & Tom Brittain	Francoise Hubley	Carlo Montemurro	Peter & Patricia Taylor
Annaliese Burke	Adeline Huffman	Carol Ann & Doug Morin	Emily Thompson
Louise Burke	Lois Huntington	Angela Morocco	Linda Thwaites
Lisa Cafarelli	Mary Infelise	Richard Murri	The "Tobacco Team"
Maria & James Campbell	The Irish Club of St. Catharines	Vince Nardangeli	Wilfred & Helen Toppari
Pina Candelora	Bonnie Ironside	Newman Bros. Limited	Fred Tortorella
Delio Carlesso	Alison & Roger Jacklin	Our Lady of Mount Carmel	Tom Trasmundi
Lina Carlesso	Beverley Jamieson	School Staff	Anne Tucker
Lori Carpino	Clive & Doreen Jones	Felice Pagano	Claudia Valle
Central South Judges Association	Louise Judge	Patricia Patterson	Bea Vanderburgh
Ivan & Marjorie Chamberlain	Sandra Kandrac	John & Connie Perri	Jeanne Vanderburgh
Liz Chambers	Maureen & Douglas Kane	Rose Perri	Beth Van Der Loos
Anne Marie Ciancio	Jaak Kivirahk	Janice Pietrobon	Sladjana Vasic
Theresa Citrigno	Rosalie & Jerry Lazaruk	Alfredo Pirillo	Betty Vescio
Mr. & Mrs. Ralph Colitti	Don & Clare Lefebvre	Frank Pirillo	Nancy & Al Vout
Maureen Connolly	Victoria Lehoux	Maria Pirillo	Doreen Wallace
Mr. & Mrs. David Cooperman	Jane & Denis Levesque	Mr. & Mrs. Mario Pirillo	Florence Walters
Connie Covatta	Janet & Paul Lewis	Larry & Susan Plato	Linda Walters
Joe & Leona Covelli	Peter & Lynn Lingard	Mark & Rose Poulin	Rudy Walters
Norma Covelli	Mrs. Theresa Lococo	Debbie & Dino Pozzobon	Bill & Shirley Weaver
Susan Daniels	Dr. & Mrs. Thomas Longo	Vida Rakocevic	Michael & Helena Williams
Susan Del Giacco	David Lorenzo	Elaine Ramella	Stephanie Wilton-Duncan
Sandra Desson	Bruna Louden	William & Paula Rapp	Lisa Winchester
Vivian Devoe	James & Linda Louras	Winfred Ravell	Michael & Alice Wood
Dr. & Mrs. B.L. DiPaolo	Dawn Lundy	Matt & Bruna Rea	Marion Woodcock
John Di Paolo	Mary MacDonnell	Judith K. Reid	Wendy Woodruff
Bruce & Hilda Durns	Lorrie MacKenzie	Anne Reilly	Virginia Workman
Jan Ecker	Robert MacLachlan	Harold & Lily Rideout	Violet B. Wright
Stuart Ellis	Theresa Maddalena	Carol Robinson	Earl & Anna Yochim
Bert & Joan Estabrooks	Dr. Santina Malaguti	Donna Rodgers	
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**A large number of these donations were  
in loving memory of**

*Dianna Hogg  
John LeMasters*

*Alice E. Rix  
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**Ever to be Remembered**

*We also acknowledge the many gifts of  
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